

PATENT APPLICATION TRANSMITTAL LETTER

(Large Entity)

Docket No.
112740-382

PTO

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

Erich Drobek et al.

For: **METHOD AND DEVICE FOR THE MOBILE MONITORING OF AN INTERACTION SERVICE CENTER**

Enclosed are:


- ☒ Certificate of Mailing with Express Mail Mailing Label No. **EL727380828US**
- ☒ **one** sheets of drawings.
- ☐ A certified copy of a _____ application.
- ☒ Declaration ☐ Signed. ☒ Unsigned.
- ☒ Power of Attorney
- ☐ Information Disclosure Statement
- ☐ Preliminary Amendment
- ☐ Other:

CLAIMS AS FILED

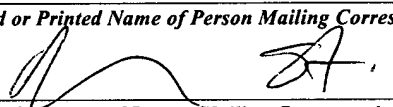
| For | #Filed | #Allowed | #Extra | Rate | Fee |
|---|--------|----------|--------|-----------|----------|
| Total Claims | 12 | - 20 = | 0 | x \$18.00 | \$0.00 |
| Indep. Claims | 2 | - 3 = | 0 | x \$84.00 | \$0.00 |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | \$0.00 |
| BASIC FEE | | | | | \$740.00 |
| TOTAL FILING FEE | | | | | \$740.00 |

- ☒ A check in the amount of **\$740.00** to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **02-1818** as described below. A duplicate copy of this sheet is enclosed.
 - ☐ Charge the amount of _____ as filing fee.
 - ☒ Credit any overpayment.
 - ☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
 - ☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: **November 29, 2001**


 Signature
William E. Vaughan (Reg. No. 39,056)
Bell, Boyd & Lloyd LLC
P.O. Box 1135
Chicago, Illinois 60690

CC:

| | | | |
|--|-------------|----------|--------------------------|
| CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10) Applicant(s): Drobek et al. | | | Docket No. 112740-382 |
| Serial No. | Filing Date | Examiner | Group Art Unit |
| Invention: METHOD AND DEVICE FOR THE MOBILE MONITORING OF AN INTERACTION SERVICE CENTER | | | |
| <p>I hereby certify that the following correspondence:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;">Patent application transmittal letter in duplicate, specification on 10 pages, Figures 1-2 on one sheet, unexecuted declaration and power of attorey, filing fee \$740.00, postcard</div> <p style="text-align: center;"><i>(Identify type of correspondence)</i></p> <p>is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 in an envelope addressed to: The Assistant Commissioner for Patents, Washington, D.C. 20231 on</p> <p style="text-align: center;"><u>November 29, 2001</u> <i>(Date)</i></p> <div style="text-align: right; margin-top: 20px;"><p><u>Renee Street</u> <i>(Typed or Printed Name of Person Mailing Correspondence)</i></p><p> <i>(Signature of Person Mailing Correspondence)</i></p><p><u>EL727380828US</u> <i>("Express Mail" Mailing Label Number)</i></p></div> | | | |
| <p>Note: Each paper must have its own certificate of mailing.</p> | | | |